

Key Travel
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KEY TRAVEL

OPTION

This is a provisional booking. Please contact us before your option expires as specified below.
 You can now confirm this option online by clicking on the link below.

[Click here to confirm the option.](#)

Option expiry: Friday 11/11/2016

Reference: 7ETN24

Agent: Karen Phan

Tuesday, 08/11/2016

Organisation: NATURAL RESOURCE CHARTER LTD - CAPACITY DEVELOPMENT TEAM

Price Summary:

Flight Costs: £638.04

Passenger Name(s):

Nr	Surname	Name(s)	Title
1	Brouwer	Femke	Ms

Total cost: £638.04

Prices are inclusive of all passengers.

Agent message:

HI FEMKE
 MANY THANKS FOR YOUR ENQUIRY. PLEASE FIND FOLLOWING THE REQUESTED DETAILS. THE TICKET DEADLINE FOR THESE FLIGHTS IS 1600 11TH NOVEMBER.
 PLEASE ENSURE THAT YOU CHECK ALL DETAILS ARE CORRECT, INCLUDING THE PASSENGER NAME AS PER PASSPORT, TRAVEL DATES, FLIGHT TIMINGS AND ROUTES. AS SOON AS I RECEIVE YOUR FINAL CONFIRMATION AND BUDGET CODE I CAN ISSUE TICKETS. PLEASE NOTE THAT CHARGES MAY APPLY IF ANY ASPECT IS INCORRECT.
 THE TICKETS HAVE A 2 PIECE BAGGAGE ALLOWANCE.
 PLEASE DONT HESITATE TO CONTACT ME SHOULD YOU NEED ANY DETAILS ON HOTEL OPTIONS FOR YOUR DESTINATION.
 THANKS,
 KAREN

Flight : London - Addis Ababa		12/11/2016	
From:	HEATHROW, United Kingdom	To:	BOLE INTERNATIONAL, Ethiopia
Depart:	Saturday, 12/11/2016 20:15	Arrive:	Sunday, 13/11/2016 06:35
Airline:	Ethiopian Airlines	Status:	Confirmed
Flight:	ET 701	Equipment:	350
Class:	T-Economy	Duration:	7:20
Reference:	OVZNY	Distance:	5920 km / 3679 miles

Flight : Addis Ababa - Brazzaville		13/11/2016	
From:	BOLE INTERNATIONAL, Ethiopia, Terminal 2	To:	BRAZZAVILLE MAYA MAYA, Congo
Depart:	Sunday, 13/11/2016 08:45	Arrive:	Sunday, 13/11/2016 11:10
Airline:	Ethiopian Airlines	Status:	Confirmed
Flight:	ET 831	Equipment:	788
Class:	T-Economy	Duration:	4:25
Reference:	OVZNY	Distance:	2996 km / 1862 miles

Flight : Brazzaville - Addis Ababa		16/11/2016	
From:	BRAZZAVILLE MAYA MAYA, Congo	To:	BOLE INTERNATIONAL, Ethiopia
Depart:	Wednesday, 16/11/2016 12:10	Arrive:	Wednesday, 16/11/2016 20:40
Airline:	Ethiopian Airlines	Status:	Confirmed

Flight:	ET 831	Equipment:	788
Class:	T-Economy	Duration:	6:30
Reference:	OVZNY	Stops:	1 - PNR,Pointe Noire
		Distance:	2996 km / 1862 miles

Flight : Addis Ababa - London		17/11/2016	
From:	BOLE INTERNATIONAL, Ethiopia, Terminal 2	To:	HEATHROW, United Kingdom
Depart:	Thursday, 17/11/2016 01:45	Arrive:	Thursday, 17/11/2016 07:00
Airline:	Ethiopian Airlines	Status:	Confirmed
Flight:	ET 700	Equipment:	350
Class:	T-Economy	Duration:	8:15
Reference:	OVZNY	Distance:	5920 km / 3679 miles

Ticket Rules:

Flights: ET 701, ET 831, ET 831, ET 700

Cancellation fees per person

Before travel:	Not permitted
After travel:	Not permitted
Maximum stay permitted:	12 MONTHS

Change fees per person

Outbound before travel:	GBP125.00
Inbound flight before travel:	GBP75.00
Inbound flight after travel:	GBP75.00

The ticket rule fees are per passenger, per ticket and are subject to availability and change. Amendments and cancellations must be made at least 24 hours in advance of travel. All booking/admin fees are non refundable, Not all taxes are refundable and are on application only

Frequent Flyer Numbers:

BROUWER/FEMKE MS - KLM-Royal Dutch - KL2034284916
 BROUWER/FEMKE MS - SAS Scandinavian Airlines - EBB609559315

Frequent flyer miles may not be accrued on all tickets; check with a reservations consultant for more details before ticket issue if mileage is required as alternative fares may need to be offered

Visa information:

National of NETHERLANDS / ALL PASSENGERS
 Visa required: CONGO / BUSINESS OR TOURIST VISA
 Visa available on arrival: NO

Responsibility rests with the traveller to check they have all necessary visas, documents and sufficient passport validity for the countries they are visiting. Most countries require that a passport be valid for at least six months beyond the completion of a trip. If your passport expires sooner than that, you must apply to renew your passport.

Entry and visa requirements can be found on our website www.keytravel.com/visadatabase

Please note that although we do our best to keep this information up-to-date, passport and visa regulations are subject to constant change; Key Travel cannot be held liable for any costs incurred as a result of a traveller being refused boarding or entry. Please ensure that you check passport and visa requirements directly with the foreign office or the relevant embassy before travel. Up-to-date travel information and travel safety advice can be viewed at www.fco.gov.uk and we recommend all travellers check this site before travel.

Important Information:

- **Paying upfront by bank transfer?**

Contact us on the day of the bank transfer to obtain the exact price, as exchange rates change daily. Before we can confirm your booking, funds must be cleared in our account and **the transfer must include the booking reference**. If this information is not provided, we may not be able to confirm your booking before your reserved travel window expires and Key Travel shall have no liability for any subsequent change in availability and/or cost.

- **EBOLA CRISIS IN WEST AFRICA**

If you are travelling to West Africa, or have travelled there in the last three months, make sure to check the latest travel restrictions and entry regulations for your destination. [Click Here](#) for recommended websites

- Ethiopian Airlines recommend you reconfirm your flights locally.

- **MOBILE PHONE ALERT - Samsung Galaxy Note 7**

The carriage of Samsung Galaxy Note 7 devices has been banned by the majority of airlines on their flights.

The ban has been initiated due to reports of some devices having faulty lithium batteries, presenting a risk of combustion and fire.

Airlines are advising passengers not carry these devices on board as checked in baggage, cabin baggage or on their own

person.

- If your booking includes flights or other scheduled transport, each section must be used in the order booked. Failure to complete the journey in the booked order on the scheduled time and date (including no shows) without prior arrangement with Key Travel or the travel provider will result in the remaining itinerary becoming invalid and the entire booking holding no refund value.
- **Please ensure your name appears as per your passport, failure to do so may result in denied boarding.** Should your name not be identical to your passport, please advise Key Travel immediately. Name update policies vary between airlines and, if permitted, all charges incurred will be the responsibility of the customer.
- Pre-allocation of seats and meals cannot be guaranteed, the airline reserves the right to change at any time.

Thank you for choosing Key Travel.

Upon receipt of your travel documents, please check all information for accuracy immediately.

All bookings are subject to Key Travel's standard terms and conditions of business, for a copy of Key Travel's standard terms and conditions of business please refer to: www.keytravel.com/terms_conditions.

Key Travel is a full service travel management company. So the next time you call with an enquiry, remember that you can book your complete travel itinerary in one go, from flight, rail and hotel bookings to visa lodging, car hire and airport parking.

All costs are not guaranteed until time of confirmation where the fare will be re-confirmed. Taxes may be charged locally. All details submitted must match the traveller's passport. Any discrepancies may result in the passenger being refused travel by the airlines or charges incurred for name changes or new ticket issuance. Key Travel cannot be held responsible for any charges resulting from incorrectly advised details. Any costs incurred from incorrect information will be the responsibility of the customer. Pre-allocation of seating cannot be guaranteed. For group bookings, once a deposit has been paid, air fares are guaranteed, however, taxes are subject to change and the final amount payable is as per the final invoice. Please note that some destinations impose additional local government/tourism taxes on hotel bookings. These are payable locally on arrival by the guest; Key Travel cannot accept or make payment in advance for these taxes.



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